



WELCOME

As always, we aim to provide the best service for you whilst protecting the health of our team and you our valued customers. We have been working hard to ensure we are able to operate safely. In summary in line with COVID-19 Secure guidelines:

- Our opening hours are Monday to Saturday 9 am until 5.30 pm and Sundays 10 am until 4 pm.
- Our Coffee Shop & Restaurant is now open for outside dining, feel free to bring a blanket!
 - ❖ TABLE SERVICE ONLY - Please stay seated, we will take your order and process payments at your table.
 - ❖ RULE OF SIX - Small gatherings can now take place outdoors in a group of six or two households (a household can include an existing support bubble, if eligible). Please note we do have maximum table capacities of six.
 - ❖ NHS TEST AND TRACE - All customers over the age of 16 are now required to scan the QR code or provide contact information to our team for Test & Trace compliance.
 - ❖ TAKEAWAY FOOD & DRINK - Must only be consumed on the premises while seated.
 - ❖ OPENING HOURS – Monday to Saturday 9 am until 5 pm and Sundays 10 am until 4 pm.
- Our toilet and baby changing facilities are now open.
- Social distancing. To protect yourself and others around you please keep 2m apart at all times. These must be adhered to throughout the store and our outside spaces.
- Face coverings must be worn at all times unless seated in the dining area (exemptions apply).
- Please regularly use hand sanitiser located in and around the garden centre.
- We kindly ask customers to avoid handling products whilst browsing.
- We monitor customer numbers inside the garden centre to keep you safe.
- Please expect queuing to enter the store at peak times.
- We encourage contactless device payments.
- Where possible please use your own bags.
- We kindly ask that customers do not visit if feeling unwell.
- We will continue to run our home delivery service Monday to Friday.
- We now have an online shop where some of our seasonal products are available for click and collect or delivery.

We thank you for your understanding, support and loyalty during these difficult times.

